

**Nipissing Manor Nursing Care Centre
1202 Highway 94
Corbeil, ON P0H 1K0
705-752-1100**

Continuous Quality Improvement (CQI) Report For 2022 and QI Initiatives for 2023

Quality Improvement Lead: Wentworth Graham President/Administrator

Quality Improvement Program Overview/Structure:

Our Program is geared to the prompt identification, reporting and correction of operational deficiencies as well as the proactive implementation of Quality Improvement Goals/Initiatives.

Program Highlights:

- Oversight: At least quarterly meetings of the Quality Improvement and Occupational Health & Safety Committee. Membership includes: Department Supervisors and Frontline Staff Representatives From All Departments.
- Benchmarking of Performance Indicators with Provincial, Regional and National Best Practice Standards.
- Interdisciplinary Team Conferences with residents, families/ POA's.
- Regular Audits and Annual review of all Programs.
- Three to Five Year Strategic and Operational Plan.
- Annual Residents and Staff Satisfaction Surveys.
- At least annual testing/simulation of all Emergency Procedures.

Information Sharing:

QI report is shared with Residents and Family Councils, Staff, Allied Health Professionals and other Stakeholders.

2022 QI Accomplishments:

- Outperformed Health Quality Ontario (HQO) Benchmark Indicators for Falls Prevention, Use of Antipsychotics Without a Diagnosis of Psychosis and Worsening Pressure Ulcers.
- Influenza Immunization Rates: Staff 80% Residents 95%.
- Installed generator to provide electricity to the entire building.

2023 QI Initiatives:

- Maintain standard of outperforming HQO Benchmark Indicators for Falls Prevention, Use of Antipsychotics Without a Diagnosis of Psychosis and Worsening Pressure Ulcers.
- Maintain Least Restraint Policy ensuring restraints are used only as the measure of last resort.
- Install ceiling lifts in each room.
- Environmental: Complete the installation of new handrails and flooring throughout the building.
- Maintain inventory of PPE and Supplies to respond effectively to outbreaks or other emergencies.
- Successfully complete CARF Accreditation Resurvey this Fall maintaining our “track record” of always receiving the maximum award of three years.